

Order Management & Fulfillment



We are the experts in order management, warehousing, fulfillment, kitting and distribution, and our range of services ensures that every order and shipment is accurately produced, stored, kitted/bundled and packaged to get out the door and into your customers hands on time.

Order Management

OneTouchPoint's order management system, was created to help you effectively manage ordering for all your brand materials. A flexible setup allows you to create automated programs — like ongoing monthly orders, give access to authorized internal teams to personalize and order collateral as needed, or allow end consumers to purchase and pay directly from you.

- Scheduled, Recurring Mailings
- Online Order Management

Inventory Management

Monitor inventory usage levels and develop a usage history. This information will influence your fulfillment management programs, which are based on print-on-demand technology, automatic reorder levels, and fully integrated computerized inventory locations, receipts and withdrawals.

- Inventory Planning, Controls & Alerts
- Just-In-Time (JIT) Vendor-Managed Inventory
- Multiple Supplier Integrations / API Integrations

Warehousing

OneTouchPoint currently manages six nationwide fulfillment warehouse centers with over 200,000 square feet of storage space to accommodate both portable and stationary picking locations.

- Nationwide & Global Support
- Bar Coding
- Bulk Receiving & Storage
- SKU Management

Kitting

Once an order is received, fulfillment teams preassemble your parts, samples and printed materials at a dedicated pick & pack station — day-in and day-out. We process thousands of fulfillment orders, including the manufacture and assembly of unique kits every day.

And with portable and stationary picking locations, your items are stored at our warehoused and maintained in quick pick shelf areas to facilitate fast turnaround.

- Kitting & Assembly, Pick & Pack
- Mass Roll-Out Support
- Collateral Programs
- Parts & Samples Distribution Kits

Fulfillment & Distributions

All fulfillment items are managed online via our U.Connect platform and assembled and shipped based on your specific business rules. For items that are in our warehouse, OneTouchPoint can ship all rush/expedited (next-day delivery requests) and international orders the same day.

- Shipment Tracking
- Published Shipping Times
- Delivery Notifications
- Global Distribution

Mailing Services

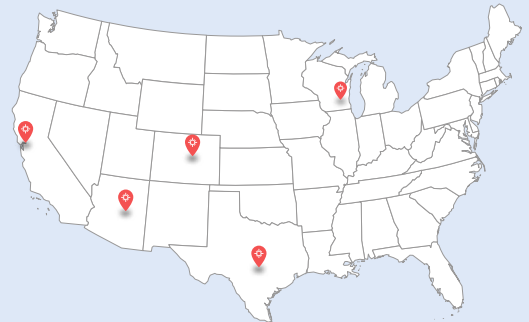
We offer comprehensive, on-site mailing services and have a long history of working with complex postal regulations and requirements. And due to our knowledge, expertise and volume of mail, we offer deep postal discounts without sacrificing quality or speed.

- Direct Mail/ Every Door Direct Mail® (EDDM)
- Mailing Services
- List Rental



At OneTouchPoint, we're experts on streamlined, cost-effective fulfillment and distribution strategies, and we process thousands of orders and line items each month, direct to the consumer. Here are three things you need to know about our fulfillment and distribution process:

- It's eCommerce-driven.
- It's efficient.
- It takes the guesswork out of inventory management.



Your brand + content. Anytime. Anywhere. Anyway.

Visit us at www.1touchpoint.com or email info@1touchpoint.com

ISO 9001:2015 Certification • HIPAA Compliant • G7 Master Qualification • SOC 2 Type II Certification

