

# Order Management, Kitting & Fulfillment

At OneTouchPoint, we're experts on streamlined, cost-effective fulfillment, kitting, and distribution strategies, and we process thousands of orders and line items each month direct to the consumer.

Let us help you take the guesswork out of your inventory and ensure every order and shipment is accurately produced, stored, kitted and packaged on time.



## Order Management

OneTouchPoint's order management system, was created to help you effectively manage ordering for all your brand materials. A flexible setup allows you to create automated programs — like ongoing monthly orders, give access to authorized internal teams to personalize and order collateral as needed, or allow end consumers to purchase and pay directly from you.

- ✓ Scheduled, Recurring Mailings
- ✓ Online Order Management

## Inventory Management

Monitor inventory usage levels and develop a usage history. This information will influence your fulfillment management programs, which are based on print-on-demand technology, automatic reorder levels, and fully integrated computerized inventory locations, receipts and withdrawals.

- ✓ Inventory Planning, Controls & Alerts
- ✓ Just-In-Time (JIT) Vendor-Managed Inventory
- ✓ Multiple Supplier Integrations / API Integrations

## Warehousing

OneTouchPoint currently manages national fulfillment warehouse centers with over 200,000 square feet of storage space to accommodate both portable and stationary picking locations.

- ✓ Nationwide & Global Support
- ✓ Bar Coding
- ✓ Bulk Receiving & Storage
- ✓ SKU Management

## Kitting

Once an order is received, fulfillment teams preassemble your parts, samples and printed materials at a dedicated pick & pack station — day-in and day-out. We process thousands of fulfillment orders, including the manufacture and assembly of unique kits every day. And with portable and stationary picking locations, your items are stored at our warehoused and maintained in quick pick shelf areas to facilitate fast turnaround.

- ✓ Kitting & Assembly, Pick & Pack
- ✓ Mass Roll-Out Support
- ✓ Collateral Programs
- ✓ Parts & Samples Distribution Kits

## Fulfillment & Distributions

All fulfillment items are managed online via our OTP One platform and assembled and shipped based on your specific business rules. For items that are in our warehouse, OneTouchPoint can ship all rush/expedited (next-day delivery requests) and international orders the same day.

- ✓ Shipment Tracking
- ✓ Published Shipping Times
- ✓ Delivery Notifications
- ✓ Global Distribution

## Mailing Services

We offer comprehensive, on-site mailing services and have a long history of working with complex postal regulations and requirements. And due to our knowledge, expertise and volume of mail, we offer deep postal discounts without sacrificing quality or speed.

- ✓ Direct Mail/ Every Door Direct Mail® (EDDM)
- ✓ Mailing Services
- ✓ List Rental